

Price Transparency Information

Price Estimates

Sunflower Counseling Center offers price estimates for insured and non-insured patients, allowing you to anticipate what to expect financially prior to receiving services.

Contact us at <u>770-728-3990</u> or <u>info@sfcounseling.org</u> to request a tailored price quote. You also can use our **Online Price Estimate Tool** for commonly shopped services.

The estimate provided is based on historical averages and information received from your insurance company. Sunflower Counseling Center cannot predict the care you need and your practitioners' orders. This estimate is not a contract or guarantee of the actual costs for the services that may be provided. The final bill may differ from the price estimate provided, as actual charges may vary based on the specific needs of the patient, including severity of illness, length of services and items provided.

Good Faith Estimate

You have the right to receive a "Good Faith Estimate" explaining how much your health care will cost.

Under the law, health care providers need to give **patients who don't have** certain types of health care coverage or who are not using certain types of health care coverage an estimate of their bill for health care items and services before those items or services are provided.



- You have the right to receive a Good Faith Estimate for the total expected cost of any health care items or services upon request or when scheduling such items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.
- If you schedule a health care item or service at least three business days in advance, make sure your health care provider or facility gives you a Good Faith Estimate in writing within one business day after scheduling. If you schedule a health care item or service at least 10 business days in advance, make sure your health care provider or facility gives you a Good Faith Estimate in writing within three business days after scheduling. You can also ask any health care provider or facility for a Good Faith Estimate before you schedule an item or service. If you do, make sure the health care provider or facility gives you a Good Faith Estimate in writing within three business days after you ask.
- If you receive a bill that is at least \$400 more for any provider or facility than your Good Faith Estimate from that provider or facility, you can dispute the bill.

For questions or more information about your right to a Good Faith Estimate, visit <u>www.cms.gov/nosurprises/consumers</u>, email <u>FederalPPDRQuestions@cms.hhs</u>. <u>gov</u>, or call <u>1-800-985-3059</u>.

Frequently Requested Information

Our administrative team receives questions about certain types of services and procedures. The information below addresses those questions. This list is just an estimate and does not reflect what you may have to pay out of pocket. Please consult with your insurance provider or our administrative team at 770-728-3990 to understand your insurance coverage, what charges will be covered, how much you will be billed and information on your expected out-of-pocket responsibility.



Standard Charges and Pricing

Sunflower Counseling Center is committed to providing clear and accurate pricing information to help you understand your financial obligations in advance of receiving health care services. The price you will pay for care will depend on the services you need, your insurance plan and the amount of financial assistance you qualify for under our sliding scale.

Pursuant to the requirements of Section 2718(e) of The Public Health Service Act, the information below include Sunflower Counseling Center's standard prices for services. This price list is based upon standard charges for services rendered by Sunflower Counseling Center's providers. Due to the nature of the files, they will likely be of limited use to any specific patient and are not intended to estimate out-of-pocket costs. This transparency data is not a contract or guarantee of the actual costs for the services that may be provided, and they do not account for all insurance adjustments or patient-specific adjustments, such as Sunflower Counseling Center's Sliding Scale Program or other self-pay discounts. Actual charges may vary based on the specific needs of the client, including severity of illness, length of services and items provided. Some providers practicing at Sunflower Counseling Center offices are not employees of Sunflower Counseling Center.

Standard Charges

Mental Health Counseling - \$150 per session Initial Medication Management Evaluation - \$200 Follow-Up Medication Management -\$150 **Sliding Scale Available**



We are happy to answer any questions and work with clients or their representatives regarding any cost concerns. **Please contact Sunflower Counseling Center at** <u>770-728-3990</u> **or you may email to request a price estimate at** <u>info@sfcounseling.org</u>.

Protections Against Surprise Medical Bills

Federal and state laws provide patients with protections against surprise medical bills and balance billing. "Surprise billing" is an unexpected balance bill. This can happen when you cannot control or select who is involved in your care — like when you have an emergency or when you schedule a visit at an in-network facility but are unexpectedly treated by an out-of-network provider.

When you receive emergency care or are treated by an out-of-network provider at an in-network hospital or ambulatory surgical center, you are protected from surprise billing or balance billing. If you have insurance and you receive emergency care from a hospital, physician or other clinical provider who is not in your health plan's network, you have protections against bills more than the in-network rate. If you receive services from an out-of-network provider at an in-network facility, you cannot be balance billed unless you have given your prior written consent.

YOUR RIGHTS AND PROTECTIONS AGAINST SURPRISE MEDICAL BILLS

If you believe you've been wrongly billed, you may contact the Department of Health and Human Services Center for Medicare and Medicaid Services by calling the No Surprises Helpdesk at <u>1-800-985-3059</u> or visiting <u>https://www.cms.gov/nosurprises</u> or the Georgia Office of the Commissioner of Insurance and Fire Safety by calling <u>404-656-2070</u> or visiting <u>https://oci.georgia.gov</u>.